

David A Kesti (professionally David Kaye)

343 Lower Vintners Circle, Fremont, CA 94539

Phone: 415-483-2780; E-Mail: sfdavidkaye@yahoo.com

Now Living in Fremont, Relocation OK

Security Guard Supervisor Résumé

I am looking for fulltime employment, preferably within 15 miles of Fremont California. Weekends and holidays ok. All shifts ok but prefer day or swing. Overnight ok up until 5:00am.

Highlights

- Shift Supervisor GardaWorld); General Manager Roxy Hearts World Diner (Portland); General Manager Pacific Answering Call Center (San Francisco)
- Guard Card from Security Six Training School, Hayward, CA, January 2023
- CPR Certified (July 2023), additional training modules per BSIS
- Fulltime **swing** or day shifts preferred; holidays and weekends OK
- English is my first language; I have excellent writing and comprehension
- Private Investigator at Burns for City and County of San Francisco
- Telecommunications education 2 years at College of San Mateo
- High intensity customer service, remote and in-person
- Microsoft Office Suite (Word, Access, SQL, Excel, PowerPoint), type 50-60 wpm
- **I have completed** my 6-month California BSIS training as of October 23

Related Experience

GardaWorld, San José

July 2023 to September 29, 2023, Phil Lake, Manager. I worked part time weekend overnights as a shift supervisor.

Allied Universal Security, San José

February 2023 to present. I worked full time and part time in San José. Due to client issues they have not had enough East Bay shifts for me.

Burns International Security, San Francisco

April 1999 to February 2000, Tod Elkins, Supervisor. I investigated complaints about city bus and cable car operator complaints (disorderly conduct, smoking, drinking) for the City and County of San Francisco. I watched for thefts by employees and customers as an undercover cashier at the newsstands at San Francisco International Airport, also for the C&C of San Francisco.

Other Supervisory Experience

Pacific Answering Call Center

General Manager. Supervised 27 telephone operators. I operated a high-end telephone call center serving 1,500 clients including Wells Fargo Bank, Bank of America, San Francisco mayor Willie Brown, journalist Ben Fong-Torres, etc. Our emphasis was total customer service, dispatching, medical emergencies and plumbing emergencies. April 2000 to March 2005, San Francisco,

Roxy Hearts World Diner

General Manager. Supervised 15 employees, including wait staff, bartenders, and cleaning staff. The Roxy was a well-noted hipster diner in downtown Portland. May 2006 to August 2010, Portland Oregon.

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Other Recent Experience

Atherton Fiber

November 2020 to April 2021, San Francisco, Ted Beatie, Supervisor. I provided high-volume customer support, remote support and dispatched technical crew to customer sites for a high-end internet service provider serving Atherton, Palo Alto, and Menlo Park.

Citizens for Washington Hospital

July to November 2022, Douglas Van Houten, chief proponent. I circulated petitions and produced marketing materials (posters, web material) to gain funding for the emergency room and trauma care center at Washington Hospital, a local Fremont county hospital. I got over 4,200 signatures, helping to qualify the measure for the ballot.

Farm and Community Asset Advisors

October 2021 to May 2022, Los Gatos. Neil Gavande, insurance agent. I did cold calling to cannabis dealers setting up appointments to sell 401(k) retirement plans. It was not successful and he abandoned the direct calling after 8 months. I succeeded in setting up many appointments, however.

Education

College of San Mateo, San Mateo CA, September 1969 to June 1971

Telecommunications Engineering. My specialty was transmitter design and maintenance. Three units short of an AA in Telecommunications.

National Career Institute, San Francisco, CA February 1972 to April 1972

Telecommunications engineering specializing in broadcast and operations and system design. Certificate of Completion.

References

Bill Stone, long time tech support customer, owner of the Atlas Café, 8 years

Kip Sanders, security guard for Allied Universal Security Services San Francisco

Ted Beatie, supervisor at Atherton Fiber, San Francisco, 1 year